



Senior Farmers Market Nutrition Program and Farmers Market Nutrition Program Emily Carpenter January 2019



- The Senior Farmers Market Nutrition Program and Farmers Market Nutrition Program are both administered by the USDA.
  - The SFMNP was created in the 2002 Farm Bill
  - The FMNP was created in 1992 and operates similarly to the SFMNP. This
    program does require the state to provide a 30% match of administrative
    funds.
- The Senior Farmers Market Nutrition Program serves low income adults over the age of 60 while the Farmers Market Nutrition Program serves women and children receiving WIC program benefits.



# **Program History**

### **Senior Farmers Market Nutrition Program**

Established in the Bureau of Health Promotion in 2010.



### WIC Farmers Market Nutrition Program

Brand new program for Kansas!





- To provide low income seniors the resources to purchase fresh, nutritious, unprepared, locally grown fruits, vegetables, cut herbs, and honey from direct marketing farmers at farmers markets and roadside stands
- To increase the consumption of locally grown fresh fruits, vegetables, cut herbs, and honey
  - Locally grown is defined as grown in the State of Kansas or a bordering county in Oklahoma, Colorado, Nebraska, or Missouri
- To develop or aid in the development of new farmers markets and roadside stands or to help support existing farmers markets, and roadside stands



# Program Coverage Area in 2018

Cheyenne	R	awlins	Decatur	Norton	Phillips	Smith	Jewell	Republic	Washingto	on Marst	all Nem	aha Brov	en Donip	Sum
Sherman	Th	omas	Sheridan	Graham	Rooks	Osborne	Mitchell	Cloud	Clay	Riley	tawatomie	Jackson	Atchison C	2
Wallace			Gove	Trego	Elis	Russel	Lincoln	Ottawa		Geary	Wabaunsee	Shaanee		Wyande
	Log	an					Ellsworth	Saline	Dickinson	Morris	<u>}</u>	Osage	Douglas	Johnso
Greeley	Wichita	Scott	Lane	Ness	Rush	Barton	Rice	McPherson	Marion	Chase	Lyon		Franklin	Miami
Hamilton	Keamy	Finney		Hodgeman	Pawnee Stafford	Han			Charle	-	Coffey	Anderson	Linn	
			Gray	Ford	Edwards		Reno		Butler		Greenwood	Woodson	Allen	Bourbo
Stanton	Grant	Haskell	Giay	l	Kiowa	Pratt	Kingman	Sedgwick			Elk	Wilson	Neosho	Crawfor
Morton	Stevens	Seward	Meade	Clark	Comanche	Barber	Harper	Sumner	. 3	Cowley	Chautauqua	Montgomery	Labette	Cheroke

Checks Available

Bundle Program

To protect and improve the health and environment of all Kansans

#### Key Takeaway!

List <u>all</u> of the locations that you sell on your Farmer Agreement so that we can make sure to distribute checks in every area that has farmers available to accept them.



# **Program Administration**

- Senior Farmers Market Nutrition Program
  - Bureau of Health Promotion partners with local agencies to distribute benefits
    - Regional AAA Organizations
    - County Senior Centers
    - Health Departments
    - Food Banks
    - County Extension
    - Local non-profits
- Farmers Market Nutrition Program
  - Bureau of Health Promotion will operate this program with the assistance of
    - State WIC program
    - Local WIC Clinics



# Functions of the State and Local Agencies

- Write the State Plan!
- Identify eligible participants for both programs.
- Process applications, and distribute checks.
- Provide nutrition education.
- Promote both programs through PSAs, social media, online ads, outreach to social services and extension offices.



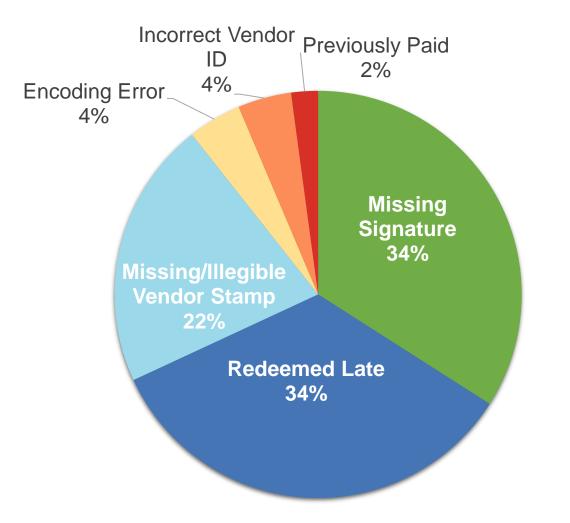


# 2018 Program Summary

- \$133,440 dollars went directly to checks for food and produce bundles for seniors.
- Over 5,626 Seniors received checks or participated in the bundle program in far Western Kansas.
- 292 farmers authorized to accept checks.
- Local Agencies covering 53 counties distributed checks to lowincome seniors.



## June – December, 2018 Denied Checks



56% of checks rejected in 2018 were rejected due to Missing/Illegible Vendor Stamp or Missing Signature. This is an improvement over 2017 but we can do better!

Remember! Checks are only valid in the year they are issued, between June 1 and November 15. 34% of our rejections in 2018 were checks that were past their "stale" date. If you find checks from a previous years program, please do not cash them! The rejections cost you (and the program) banking fees!



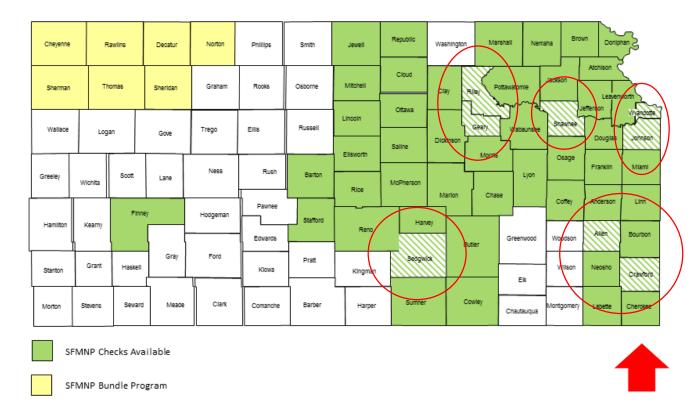
• It's no surprise that July (6,496 checks) and August (6,849 checks) are our top two redemption months, followed up by October (4,487 checks).

 1,605 checks were redeemed in November of 2018 compared to 2,996 in November 2017. I REALLY appreciate you regularly depositing checks throughout the season!



## Program Coverage Area in 2019

#### Kansas Senior Farmers Market Nutrition Program and WIC Farmers Market Nutrition Program Service Area Map



SFMNP/FMNP Coverage Map



- The benefit level provided to participants of the SFMNP and FMNP is the same, \$30 dollars per eligible participant.
  - These are individual benefits (e.g. more than one person from a household may qualify)
  - These benefits are distributed in one book of six (6), \$5 checks.
  - Participants are allowed to designate a proxy to spend their checks when they are unable



- Seniors and parents applying for the FMNP for their child can designate a proxy to spend the benefit checks on the behalf of the beneficiary.
- Seniors/parents sign a form designating a proxy when they apply for checks
- The proxy may be a family member, neighbor, or friend of any age
- The proxy <u>CAN</u> sign their own name on the check, they do <u>NOT</u> need to sign the senior/child name.
- The proxy does <u>NOT</u> need to show ID at the point of sale.



# Eligible Food Choices

- SFMNP/FMNP
  - Fresh, nutritious, unprepared, locally grown fruits, vegetables, and cut herbs
  - Eligible foods may not be prepared beyond their natural states (beyond harvesting/cleaning processes)
- To review, locally grown for this program is defined as grown in the State of Kansas or in a county bordering the state line in Missouri, Oklahoma, Colorado, or Nebraska



# Eligible Fruits and Vegetables

- Below is an itemized list of eligible foods that may be purchased with Kansas Senior Farmers Market Nutrition Program or WIC Farmers Market Nutrition Program benefits:
  - Salad greens, herbs, spinach, green onions, turnips, radishes, beets, strawberries, peas, rhubarb, asparagus, bok choi, broccoli, potatoes, cabbage, carrots, garlic, cucumbers, onions, beans, peaches, eggplant, corn, tomatoes, blueberries, summer squash, hot peppers, sweet peppers, okra, raspberries, blackberries, basil, apples, melons, eggplant, edamame, sweet potatoes, winter squash, local Kansas honey and any other whole fresh fruit or vegetable grown in Kansas.



# What About Honey?

- Honey is eligible for purchase through the <u>SFMNP ONLY</u>, it is not eligible for the FMNP.
- Honey vendors who do not also sell fresh fruits, vegetables, or cut herbs will only be authorized to participate in the SFMNP.
- **REMINDER:** only pure, unaltered honey is an eligible product. Creamed, whipped, flavored, herb infused or otherwise processed honey is ineligible for purchase through the SFMNP.





# Ineligible Items

- Non locally grown fruits (e.g. California Figs, Washington Apples)
- Dried Fruits/Vegetables (e.g. prunes, raisins, peppers, sundried tomatoes, etc.)
- Potted fruit/vegetable plants (including herbs)
- Wild Rice
- Cider
- Seeds

- Eggs
- Meat
- Cheese
- Seafood
- Nuts
- Grains
- Maple Syrup
- Popcorn



# Farmer Requirements

- 1. Participate in an interactive training in-person, online, or over the phone\*.
- 2. Complete the Certified Farmers Agreement (either on the website or on paper).
  - Renew the Certified Farmer Agreement **annually.**
  - Agreements are valid January 1, 2019 November 30, 2019.
- 3. Only one agreement per farm is required.
  - All employees should be trained on eligible/ineligible items. The agreement signatory is responsible for any violations made under their vendor ID number!



- Sell <u>only eligible foods in exchange for the checks</u>!
- Only accept checks from June 1 November 1, 2019
- Treat all KSFMNP or FMNP participants equitably and kindly!
- Provide foods that are of the same quality and cost as those sold to other customers
  - Sales tax
  - Spending the full five dollars
  - Price labeling



### Due to the addition of the FMNP there will be two versions of the "Checks Accepted Here Sign" SFMNP only and combined SFMNP/FMNP



# Two Versions of the Authorized Farmer Sign

### Kansas Senior Farmers Market **Nutrition Program**

ID Number:

### **CHECKS ACCEPTED HERE**



This institution is an equal opportunity provider.

For more information about the program, please visit www.kdheks.gov/sfmnp/ or call 785-296-2330. Revised November 2018





### Kansas Senior Farmers Market Nutrition and Kansas Farmers Market **Nutrition Programs**

ID Number:

### **CHECKS ACCEPTED HERE**



Checks can buy locally grown, fresh fruits, vegetables and herbs.



This institution is an equal opportunity provider.

For more information about these programs, please visit www.kdheks.gov/sfmnp/ or call 785-296-2330. These programs are provided by the Kansas Department of Health and Environmen



Revised November 2018





- SFMNP/FMNP Checks work just like a standard check
- Checks must be deposited into your bank account **ASAP!** 
  - Depositing checks as soon as possible would allow me to serve more seniors....
- Checks may be deposited at any financial institution\*.
  - \*Banks/tellers that are unfamiliar with the program may refuse them initially.
     Please provide them with the Bank Letter and my contact information
- Senior and farmer <u>MUST</u> both sign the check
  - If the senior signature is missing call me <u>before</u> you have deposited the check!
- Stamp the check with your ID number or write the ID number in the appropriate box.



 Nov. 15 is the deadline to deposit checks, checks deposited after Nov. 15 will be denied!



Do not wait until the last minute to deposit checks!

- The check will be denied if:
  - 1. Number is missing or unreadable and I am not able to figure out who the check belongs to.
  - 2. Signature is missing.
  - 3. Deposited after November 15<sup>th</sup>.



- If a check is denied, you are responsible for returned check fees, if any are assessed.
- Checks may be resubmitted for payment in the event that it can be properly and legally corrected, for example:
  - If the farmer signature is missing, sign the check and redeposit
  - If the ID number is missing, enter the ID number and redeposit
  - If the senior signature is missing, call the KSFMNP/FMNP Coordinator!
- KDHE may deny payment for improperly deposited checks and may require refunds.



## Example Check



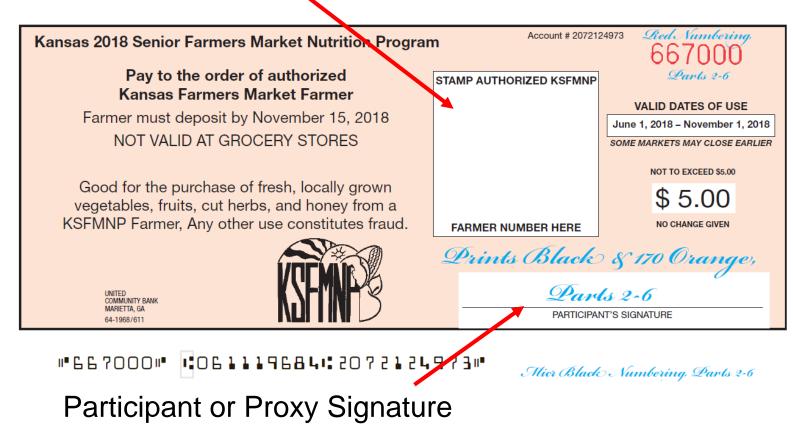
### "667000" **1**061119684**1**2072124973"

Micr Black Numbering Parts 2-6



### Example Check

### Farmer ID Number

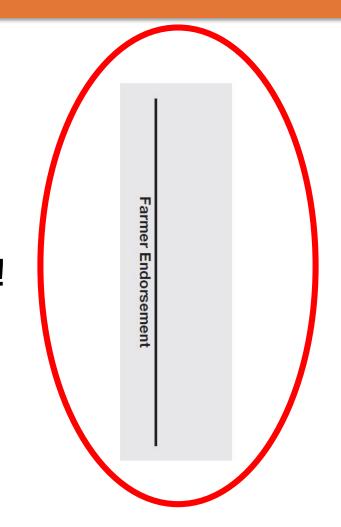


KSFMNP and FMNP checks cannot be deposited after November 15<sup>th</sup> of 2019. So, if you see a check this color or with a 2018 date do not accept! It will be automatically denied.



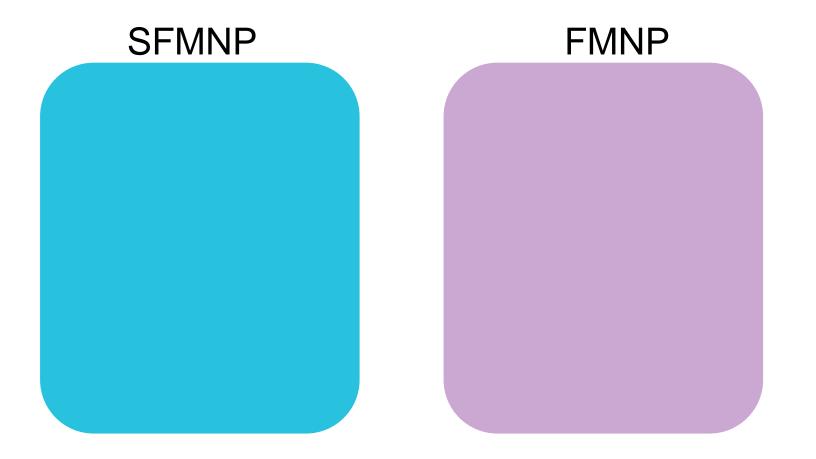


### Don't forget to endorse the back of the check!











- Farmers cannot:
  - Collect sales tax on KSFMNP/FMNP check purchases
  - Seek restitution from KSFMNP/FMNP participants for checks not paid or rejected at deposit
- Farmers must claim sales made in exchange for KSFMNP checks
  - You will receive a sales tax deduction for sales made to account for not charging KSFMNP customers sales tax
- For more information about how to correctly report sales tax please contact:

Robert Adcock	OR	Lisa Leikam-Jones			
Revenue Agent 235		Revenue Agent			
Field Investigations		Field Services – Tax Enforcement			
Kansas Department of Revenu	е	Kansas Department of Revenue			
(913) 631-6296 Ext. 202		(913) 631-6296 Ext. 202			
robert.adcock@ks.gov		Lisa.Leikamjones@ks.gov			



- Checks cannot be exchanged for cash
- Change, credit and/or refunds may not be issued on items purchased with KSFMNP checks
- Authorized farmers are prohibited from cashing checks accepted by a non-certified farmer.



# **Program Violations**

## **Class I Violation**

- Negotiating KSFMNP checks without a valid identification number stamped in the appropriate box
- Failure to display the "Senior Farmers Market Nutrition Program Checks Accepted Here" sign.
- Sanction: Class I violation will result in a "warning" letter from the SFMNP/FMNP Coordinator



# **Program Violations**

## **Class II Violation**

- Accepting SFMNP/FMNP checks for ineligible items
- Discriminating against a KSFMNP customer
- Two (2) Class I violations within a season
- Sanction: Class II violation will result in a "non-compliance" letter from the SFMNP/FMNP Coordinator to the farmer. Technical assistance will be provided by telephone with a verbal test of information provided.



# **Program Violations**

## **Class III Violation**

- Providing drugs, alcohol, or cash in exchange for checks
- Charging SFMNP/FMNP customers more than the current price charged other customers
- Attempting to collect sales tax from a SFMNP/FMNP customer
- Providing change back to customers for purchases where the amount of the purchase is less than the value of the check(s)
- Two (2) Class II violations within a season



# **Program Violation s**

### **Class III Violation**

- Sanction: Class III violation results in the farmers suspension from the SFMNP/FMNP.
- **Suspension:** The length of suspension for a first time offense is dependent on the violation. A second offense in the same growing season will result in suspension for the rest of the growing season. A farmer who is suspended must reapply to participate in the SFMNP/FMNP.



### What is **Discrimination**?

• Different treatment which makes a distinction of one person or a group of persons from others; either intentionally, by neglect, or by the actions or lack of actions based on a protected class.



- Participants in the SFMNP/FMNP should not be discriminated against on the basis of:
  - Race
  - Color
  - National Origin
  - Age
  - Sex
  - Disability
- No person, shall, on the grounds of race, color, national origin, age, sex, or disability be excluded from participation, be denied benefits, or be otherwise subjected to discrimination under the SFMNP/FMNP



# Civil Rights Complaints

- Farmers and seniors have the right to file a civil rights complaint
- Complaints must be filed within 180 days of discovery of the discrimination.
  - Verbal
  - Written
  - Anonymously
- Complaints are forwarded to the USDA and investigated by the USDA and Program.



# Civil Rights Complaints

- Information needed:
  - Complainant's name, address, phone
  - Location where discrimination occurred
  - Description of the incident
  - Basis for the claim (protected class)
  - Names of any witnesses
  - Date(s) when action(s) occurred
- The USDA discrimination complaint form can be found here.



#### Aspects of Civil Rights Compliance:

- Collection and Use of data
- Effective public notification systems
- Complaint procedures
- Compliance review techniques
- Resolution of noncompliance
- Requirements for reasonable accommodation of persons with disabilities
- Requirements for language assistance
- Verification of citizenship and immigration status
- Conflict resolution
- Customer Service



#### **Conflict Resolution and Customer Service**

- Seniors will often be confused or forget the rules for using their SFMNP checks. Please be patient!
  - If a product is not eligible for purchase with a SFMNP/FMNP check explain why
  - Show the senior/FMNP participant that eligible products are listed on their check
  - Help the senior/FMNP participant spend the full \$5 check this may mean selling a partial box
  - Make sure you do NOT charge SFMNP/FMNP participants sales tax
  - Be kind!
  - Make sure all employees are familiar with how the SFMNP/FMNP programs work



## Civil Rights Complaints

### **Federal Relay Service**

- Individuals who are deaf, hard of hearing, or have speech disabilities may contact the USDA through the Federal Relay Service at:
  - (800) 877-8339 (English)
  - (800) 845-6136 (Spanish)





#### **Due Process**

- The State of Kansas will follow the Administrative Procedure act to allow for due process to SFMNP/FMNP local agencies, SFMNP/FMNP authorized farmers, and SFMNP/FMNP participants
- Expiration of the Agreement with the farmer and claims actions under the KSFMNP rules and regulations is not appealable





If a violation is found that leads to a suspension/disqualification from participating....You do have the right to appeal,

- You must make written request for an administrative appeal to KDHE.
- The appeal must be made within 30 days of the receipt of the certified mail notification of suspension/disqualification.
- The Office of Administrative Hearings will set a date and location for the hearing within 15 days of the appeal being filed.
- Farmer will receive written notice of time and place at least 30 days prior to the date of the hearing.
- Farmer has one opportunity to reschedule the hearing.
- Farmer can examine, prior to and during the decision, the documents and records that support the decision under appeal.



- KDHE will provide the farmer with written notification of adverse action, the cause of adverse action, and effective date of the action and an opportunity for a fair hearing.
  - The hearing official will be an impartial party, not directly associated with the program in question.
- Notification will be provided at least 15 days before the effective date of the action.



#### At a minimum, the farmer has the opportunity to:

- Present their case.
- Question or disprove any testimony or evidence, including an opportunity to confront and cross-examine adverse witnesses.
- Be represented by counsel.
- Bring witnesses.
- Review the case record prior to the hearing.
- Submit evidence to establish all pertinent facts and circumstances in the case.
- Advance arguments without undue interference.
- An adverse action, at KDHE's option, may be postponed until a decision in the appeal is rendered.
- A postponement is appropriate where KDHE finds that participants could be unduly inconvenienced by the adverse action.



- The decision of the official is given to the farmer within 15 days of the date of the hearing or within 60 days from the date of receipt of the request for a hearing by KDHE.
- If dissatisfied with the hearing decision, the farmer may appeal to KDHE for further state level review of the decisions and a possible rehearing.
- This appeal must be made within 15 days of the contested decision of the previous hearing.
- The same procedures outlined previously are followed.
- If a farmer appeals an adverse action (and is permitted to continue in the program while the appeal is pending) he/she will continue to be responsible for compliance with the terms of the written agreement.



- All farmers NEW and RETURNING must submit the annual Authorized Farmer Agreement.
- The agreement is:
  - A legally binding agreement that the farmer will agree to abide by all rules and regulations of the SFMNP/FMNP.
  - A contact information update sheet.
  - A farmers market tracking tool.
  - A "Checks Accepted Here" sign order form.
- Agreements must be submitted online at <u>http://www.kdheks.gov/sfmnp/farmers.htm</u>
- Submission deadline: June 1st, 2019
- Only one agreement is needed per farm you are welcome to list multiple business partners on the name line.



## Farmer Agreement

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Kansas Dependence of Holds Out Provide	K	Ì	M	P	93
If all of the above criteria have been met, please completely fill out the	is agree	me	z.		
Contact Information					
Farmer Name:					
Business Name:					
Mailing Address:					
City: State: Zip:					
Email:					-
Telephone:					
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training given at From the Land of Kasasa	Yes	or	No	(circle o	one)
Have you attended a KDHE hosted, interactive training in 2019? This				(circle o (circle o	
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training given at From the Land of Kanaas workshops or interactive webmars.	Yes	or	No	-	one)
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training given at From the Land of Kansas workshops or interactive webmare. Is this your first year participating in the SFMMP?	Yes	or	No	(circle o	one)
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training gives at From the Land of Kassas workshops or interactive webinary. Is this your first year participating in the SFMMP? Is this your first year participating in the FMNP?	Yes Yes	or or	No No	(circle o	(300) (800)
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training given at From the Land of Kaasas workshops or interactive webmars. Is this your first year participating in the SFADP? Is this your first year participating in the FMDP? If you are a returning Farmer, what is your SFMDP ID Number?	Yes Yes	or or	No No	(circle o	(300) (800)
Have you attended a KDHE hosted, interactive training in 2019? This includes any in person training gives at From the Land of Kassas workshops or interactive webinary. Is this your first year participating in the SFMMP? Is this your first year participating in the FMNP? If you are a seturning Farmer, what is your SFMMP ID Number? Do you have at least one KDHE issued sign? How many SFMNP only signs do you need? (these should be utilized by	Yes Yes	or or	No No	(circle o	(300) (800)
includes any in person training given at From the Land of Kassas workshops or interactive webinary. Is this your first year participating in the SFMDP? Is this your first year participating in the FMNP? If you are a returning Farmer, what is your SFMDP ID Number? Do you have at least one KDHE issued sign? How many SFMDP only signs do you need? (these should be utilized by howey vendors and sellers in counties without FMDP only?)	Yes Yes	or or	No No	(circle o	(300) (800)

2019 Authorized Farmer Agreement

- Please make certain you update your contact information
  - Needed if there are banking issues
- Pay close attention to the general information, those questions have changed since last year!
  - All Farmers that are selling in Wyandotte, Sedgwick, Johnson, Shawnee, Riley, Geary, Allen, and Crawford will need new signs to account for the new program!



#### Farmer Agreement

Be prepared with the names and addresses of the farmers markets and/or roadside stands where you will sell in 2019.

- Provide your best projection
- If you change markets or add new ones during the season it is okay
- Reporting changes is encouraged as the change in markets can be communicated to seniors only if we are notified

Kansas Begansast of Hala end Bringen	Appendix P
Farmers Market 1	
Name	
Address	
City	
County	
Zip	
Days/Dates/Times of Operation	
Farmers Market 2	
Name	
Address	
City	
County	
Zip	
Days/Dates/Times of Operation	
Farmers Market 3	
Name	
Address	
City	
County	
Zip	
Days/Dates/Times of Operation	
If you would like a home farm	
stand listed on our directory	
this section MUST be filled out!	
Home Farm Stand	
Address	
City	
Zip	
Special Instructions	

2019 Authorized Farmer Agreement



## Farmer Agreement





BY SIGNING THIS AGREEMENT. THE FARMER AGREES TO:

1. Comply with the Federal Regulations and Procedures of the KSFMNP 2. Acknowledge receiving interactive training, 3. Exchange only eligible foods for KSFMNP checks. 4. Display the SFMNP or SFMNP/FMNP combined sign when celling at a Farmere Market or roadside stand.

5. Provide eligible foods to participants at or less than the price charged to other customers and offer participants the same courtesize as other customers.

6. Comply with all civil rights guidelines. 7. Accept KSFMNP checks within the dates of their validity and submit such checks for payment within

the allowable time period established by KDHE. Safely store all checks collected in a lock box before submitting for reimbursement in a timely manner

9. Stamp all checks with the Farmer ID stamp and endorse appropriately while presenting for deposit. 10. Be monitored for compliance by KDHE overtly or covertly as required by USDA to ensure KSFMNP regulations are being met. Please note: all first year vendors may be monitored.

11. Not issue cash change for purchases that are in an amount less than the value of the KSFMNP check nor collect tax on KSFMNP checks purchases.

- 12. Provide information as KDHE may require for Food and Nutrition Service reports.
- 13. Be accountable for actions of employees.
- 14. Pay KDHE for any checks transacted in violation of this Agreement.

15. Notify KDHE if the Fanner ceases operation prior to the end of the authorized period. 16. Shall not seek restitution from participants for coupons not paid by the State agency.

#### Sanctions

Failure to comply with agreed upon KSFMNP policies may result in the following action.

Class 1 Violation: Warning letter Class 2 Violation: Warning letter and technical assistance by telephone with a verbal test of information provided.

Class 3 Violation: Suspension from the program

I have attended a training session that describes, in detail, the rules and relations of the Kansas Senior Farmers Market Nutrition Program and how it operates. I agree to abide by these rules, and I understand that failure to do no may result in non-payment, suspension, and/or disqualification from the program. I agree that an electronic signature constitutes my acceptance of this Agreement.

Farmer Næne (print):

Farmer Signature:

KSFMNP Manager Signature:

2019 Authorized Farmer Agreement

- Read through the rules and regulations for the SFMNP and **FMNP**
- Remember to sign!



- Complete the 2019 Certified Farmer Agreement by June 1, 2019
- Display the "Checks Accepted Here" sign at all times
- Sell only eligible foods in exchange for SFMNP/FMNP checks
- Only take checks during the dates indicated on the checks (June 1-November 1)
- Stamp every check with your ID number
- Make sure every check is <u>signed by the senior</u>
- Endorse the back of every check with your signature
- Deposit checks into your bank account by November 15, 2019



## **Contact Information**

## If you need assistance...

- Local public library staff will often help you get set up for a webinar or provide assistance in downloading documents.
- Feel free to contact the SFMNP/FMNP Coordinator.
- Questions?





#### **Contact Information**

Emily Carpenter KSFMNP/FMNP Coordinator Emily.Carpenter@ks.gov 1000 SW Jackson, Suite 230 Topeka, KS 66612 (785) 296-2330 http://www.kdheks.gov/sfmnp/



